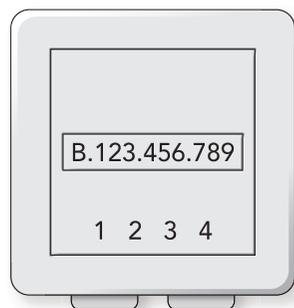


WHAT IS THE OTO ID?

It's the fiber-socket number assigned to your installation. It's printed on the fiber socket in your home. The fiber-socket number begins with a letter A or B and is followed by 10 digits:

A.xxx.xxx.xxx.x
B.xxx.xxx.xxx.x



OTO socket

WHERE CAN YOU FIND THE FIBER SOCKET WITH THE OTO ID?



Check the entrance or the living room

In older buildings, the fiber socket is normally in the living room or in the hallway, about 20 cm above the floor. It's usually located next to other sockets, such as electricity or TV sockets.



Check the multimedia box

In newer buildings, the fiber socket can usually be found in a multimedia box located in the entrance hallway.



Ask your building manager

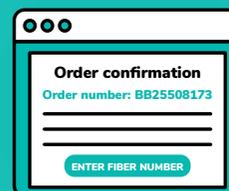
If your apartment is already connected to the fiber network, your building manager, the homeowner or previous tenant can tell you where to find the fiber socket.

Tip: Remember also to check behind the furniture.

THESE ARE 3 WAYS TO GIVE US YOUR OTO ID:

ORDER CONFIRMATION

You'll receive an order confirmation from info@notifications.yallo.ch. Please follow the link provided and enter your OTO ID.



E-Mail



Self-Care

SELF-CARE ON YALLO.CH

Go to www.yallo.ch and click on «Login» at the top right. Enter your login details: click on Overview > Home > and you will see where to enter the OTO ID.



yallo App

YALLO APP

Download the yallo app from the App Store or Google Play. Open it and click on the Home section > and enter your OTO ID.